





10 Northwest Chapter Conference

FRIDAY, APRIL 15, 2016

Program Schedule Grid

Radisson Hotel at the University of Toledo
3100 Glendale Avenue
Toledo, OH 43614
(419) 381-6800

TIME	FACULTY CLUB	SALON A	SALON B	ASPEN
8:00 – 8:45 a.m.	REGISTRATION – Ballroom B Foyer Morning Refreshments of coffee and tea (breakfast on your own)			
8:45 – 9:20 a.m.	OPENING SESSION – Ballroom B Welcome and Introductions – Will Harbauer, Northwest Chapter Coordinator Membership Update – Amanda Bennett, Ada Public Library Chapter Nominations Update – Amanda Bennett, Ada Public Library Awards and Honors Update – Amanda Bennett, Ada Public Library OLC Executive Director's Update – Doug Evans, OLC Executive Director			
9:30 – 10:30 a.m.	 Community Engagement Sponsor: Small Libraries Division CC: COM, CMA	Puzzles in Patron Privacy Sponsor: Intellectual Freedom Committee CC: ETH	Teaching Tech to Seniors Sponsor: Technical Services Division CC: PIN	Baker's Dozen! Using Props To Enhance Children's Programming Sponsor: Northwest Chapter CC: PRG
10:40 – 11:40 a.m.	 Diagnosing Your Interpersonal Communication Skills Sponsor: Human Resources and Trainer Development Division CC: COM	Getting the Most From Your Catalog: Bibliographic Records for Non-Catalogers Sponsor: Technical Services Division CC: LWC	Making the Most of Your Community Impact Sponsor: Marketing and Public Relations Division CC: LBA	It's Music! It's Movement! It's More! Sponsor: Children's Services Division CC: PRG
12:00 – 1:00 p.m.	LUNCH – Ballroom B			
1:00– 2:00 p.m.	 The Art of Customer Service Sponsor: Human Resources and Trainer Development Division CC: CTS	You Can Do It! Designs for Signs, Flyers, Brochures, and Social Media Sponsor: Northwest Chapter CC: MAR	Notaries and Libraries: A Perfect Partnership Sponsor: Reference and Information Services Division CC: CTS	I Just Came for the Food: Creative Food Programs for Youth Sponsor: Children's Services Division and Teen Services Division CC: PRG
2:10 – 3:10 p.m.	 Disaster Response and Facilities Management for Small Libraries Sponsor: Small Libraries Division CC: EMP	Things You Can't Do in Google: An Introduction to Popular Reference Databases and Online Resources Sponsor: Reference and Information Services Division CC: REF	Now We're Talkin'!: Multilingualism at the Library Sponsor: Reference and Information Services Division CC: CMA	Somewhere Over the Rainbow: Becoming an Ally for LGBTQIA Sponsor: Teen Services Division CC: CMA

WILLOW

PINE

Dewey or Don't We? <i>Sponsor: Adult Services Division</i> CC: ADP	Lending WiFi Hotspots <i>Sponsor: Digital and Media Services Division</i> CC: PAW
One Size CAN Fit ALL: Create One Presentation Made to Fit Any Audience <i>Sponsor: Reference and Information Services Division</i> CC: PAW	Summer Reading From Scratch <i>Sponsor: Adult Services Division</i> CC: PRG
Breaking Down Barriers to Innovation <i>Sponsor: Northwest Chapter</i> CC: ADP	Memory Care and Technology: Innovative Ideas to Reach the Senior and Dementia Communities <i>Sponsor: Adult Services Division</i> CC: PRG
Adult Illiteracy in Your Community <i>Sponsor: Adult Services Division</i> CC: PAW	Paint Night <i>Sponsor: Adult Services Division</i> CC: PRG

(See page 1 for information about these programs.)



Directors' Choice
Program for Staff
Development

2016 Northwest Chapter Action Council

Will Harbauer, Coordinator
Toledo-Lucas County Public Library

Janelle Thomas, Assistant Coordinator
Swanton Public Library

Jennifer Fording, Secretary
Harris-Elmore Public Library

Patricia Crosby, Past Coordinator
Toledo-Lucas County Public Library

Amanda Bennett, Action Council
Ada Public School District Library

Mimi Fintel, Action Council
Harris-Elmore Public Library

Jessica Hermiller, Action Council
Bluffton Public Library

Kelly Michalak, Action Council
Toledo-Lucas County Public Library



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Do Not
Discard

this program after registering.
Only a limited number of
program booklets will
be available onsite.