

# 14 North Chapter Conference WEDNESDAY, APRIL 27, 2016

## Program Schedule Grid

Holiday Inn  
6001 Rockside Road  
Independence, OH 44131  
(216) 524-8050

TIME	BRECKSVILLE (Adult)	PARMA (Management)	BEDFORD (Children's)	MAPLE HEIGHTS (Teen)
8:00 – 9:00 a.m.	<b>REGISTRATION – Ballroom B Foyer</b> Morning Refreshments of coffee and tea (breakfast on your own)			
9:00 – 9:30 a.m.	<b>OPENING SESSION – Ballroom</b> Welcome and Introductions – Rebecca McFarland, North Chapter Coordinator Membership Update – Sara Phillips, Cleveland Heights-University Heights Public Library Chapter Nominations Update – Member of Action Council Awards and Honors Update – Doug Evans, OLC Executive Director OLC Executive Director's Update – Doug Evans, OLC Executive Director			
9:45 – 10:45 a.m.	Puzzles in Patron Privacy <i>Sponsor: Intellectual Freedom Committee</i> CC: ETH	Breaking Down Barriers to Innovation (Unprogram) <i>Sponsor: North Chapter</i> CC: ADP	Lights, Camera, Action! Interactive Movie Programs for Kids <i>Sponsor: Children's Services Division</i> CC: PRG	Tween Tuesdays and Beyond: Programs to Engage Tweens that Work <i>Sponsor: Children's Services Division</i> CC: PRG
11:00 a.m. – 12:00 p.m.	The Most Delicious Book Club Ever <i>Sponsor: Adult Services Division</i> CC: PRG	Enhancing the Patron Experience Through Collaborative Service <i>Sponsor: Reference and Information Services Division</i> CC: CTS	Something for Everyone: Inclusiveness in Collection Development <i>Sponsor: Intellectual Freedom Committee</i> CC: INF	Diverse Comics: Recent and Popular Graphic Novels <i>Sponsor: Teen Services Division</i> CC: RAD
12:15 – 1:30 p.m.	<b>LUNCH – Ballroom</b> <b>Lunch Presentation – Data-Driven and Data-Informed Decisions: What Can We Learn From Our Community</b> Many libraries are pushing toward data-driven decision making. But what data are they using? Where do you start when looking for the answers to the questions surrounding service, budget, and community? What if we broaden our view of data-driven decision-making to encompass all data informed decisions? Let's start the conversation about data-driven decisions and how data informed decisions can start from a different place than the monthly circulation numbers. Speaker: Anastasia Diamond-Ortiz, <i>Sponsor: North Chapter</i>			
1:45 – 2:45 p.m.	Now We're Talkin'!: Multilingualism at the Library <i>Sponsor: Reference and Information Services Division</i> CC: CMA	Performance Management, Performance Appraisal... So Which is It? <i>Sponsor: Human Resources and Trainer Development Division</i> CC: HCM	It's Music! It's Movement! It's More! <i>Sponsor: Children's Services Division</i> CC: PRG	Somewhere Over the Rainbow: Becoming an Ally for LGBTQIA Teens <i>Sponsor: Teen Services Division</i> CC: CMA
3:00 – 4:00 p.m.	Paint Night <i>Sponsor: Adult Services Division</i> CC: PRG	Managers Don't Discipline <i>Sponsor: Human Resources and Trainer Development Division</i> CC: HCM	More than Lunches: Strengthening Your Service through Food Bank Partnerships <i>Sponsor: Children's Services Division</i> CC: CLB	Looking Beneath the Surface: Safe Place Cleveland and At Risk Youth in the Library <i>Sponsor: North Chapter</i> CC: CMA, CLB

(See page 1 for information about these programs.)



Directors' Choice  
Program for Staff  
Development

**BROOKLYN**  
(Technology)

**VALLEY VIEW**  
(Professional Development)

2016 North Chapter  
Action Council

**Rebecca McFarland, Coordinator**  
Marketing Consultant

**Heather Howiler, Assistant Coordinator**  
Cleveland Heights-University Heights Public Library

**Beth Hatch, Secretary**  
Cleveland Public Library





**Suzie Muniak, Past Coordinator**  
Medina County District Library

**Monica Brown, Action Council**  
Euclid Public Library

**Sara Phillips, Action Council**  
East Cleveland Public Library

**Margaret Clarke Simon, Action Council**  
Shaker Heights Public Library

**Rachel Rundle, Action Council**  
Medina County District Library

<p>Mobile Maker Spaces <i>Sponsor: North Chapter</i> CC: PRM</p>	 <p>Crash Course in Interview Preparation <i>Sponsor: North Chapter</i> CC: COM</p>
<p>Teaching Tech to Seniors <i>Sponsor: Information Technology Division</i> CC: PIN</p>	 <p>Diagnosing Your Interpersonal Communication Skills <i>Sponsor: Human Resources and Trainer Development Division</i> CC: COM</p>
<p>Yes! Small Libraries with Limited Budgets CAN Circulate Mobile Data Devices <i>Sponsor: Small Libraries Division</i> CC: PRM</p>	 <p>Human Trafficking 101: Keeping Libraries Safe <i>Sponsor: North Chapter</i> CC: EMP</p>
<p>DPLA in Ohio <i>Sponsor: Subject and Special Collections Division</i> CC: CLM</p>	 <p>Movin' Up: Transitioning from Peer to Supervisor <i>Sponsors: Human Resources and Trainer Development Division</i> CC: LDS</p>



Bring this program booklet with you the day of the conference.

Do Not Discard

this program after registering. Only a limited number of program booklets will be available onsite.