Clark County Public Library Employment Opportunity

Job Title: **Library Assistant – Branch** | Grade 10 | Part-time - 20-25 Hrs. | FLSA - Non-Exempt
Location: **Tuttle Branch**, 191-193 South Tuttle Road, Springfield, Ohio

Under general supervision of the **Tuttle Branch Manager**, the **Library Assistant – Branch** provides quality customer service to patrons of all ages and assists with maintaining the branch collections.

**APPLICATION PACKET:** [Incomplete or illegible Applicant Packets may be disqualified]
1. Completed **CCPL Employment Application** – Available at library locations or two formats available online at: [CCPL Employment Application](#)
2. Cover Letter (include applicable experience and training)
3. Résumé
4. Three (3) professional references

**SUBMIT** by mail or in a sealed envelope to any CCPL location, addressed to:
William Martino – Library Director, Clark County Public Library, PO Box 1080, Springfield OH, 45501-1080

**OPEN UNTIL FILLED** – Review of complete, accurate submissions begins immediately upon receipt

**MINIMUM EDUCATION & EXPERIENCE REQUIRED:**
- High School Diploma or equivalent
- Customer service experience highly desired; Library experience a plus

**MINIMUM QUALIFICATIONS/REQUIREMENTS:**
- Able to learn and assist patrons with usage of the library’s resources
- High degree of accuracy and attention to detail required
- Working knowledge of various digital devices, Microsoft Windows, Internet, email
- Good organizational, written, and verbal communication skills
- Able to work independently and with others. Work a flexible schedule. including some daytime, evening and Saturday hours. Branch operates six (6) days a week; open Mon.– Thurs. 10 – 8, Friday – Sat. 10 – 5
- Reasonable accommodations may be made to enable individuals with disabilities to perform essential job functions and/or for the interview process. View the [Position Description](#) for more information

**PRINCIPAL JOB DUTIES AND RESPONSIBILITIES:**
- Provide prompt, accurate assistance for patrons in utilizing library resources and services
  - Maintain knowledge of available materials, services, and patron reading preferences
  - Maintain familiarity with various technologies, including the Online Public Access Catalog, children’s computer stations, digital devices, gaming systems, etc.
  - Checkout patrons and assist with the use of digital library materials and public computer stations
  - Maintain computerized patron accounts and respond to patron requests in person and over the telephone; collect and record fines and fees; reconcile and prepare bank deposits; prepare and issue library cards; help resolve patron account issues
- Assist with library programming as assigned
- Assist with maintaining the Branch’s collection: shelving, mending, shifting, and organizing library materials; maintaining orderliness of shelves, furniture and displays
- Interact appropriately with patrons and staff and adhere to library guidelines and procedures

**SALARY AND BENEFITS:** $15.26 per hour. Ohio Public Employees Retirement System membership; two (2) wks. vacation, paid holidays, and sick leave, in accordance with CCPL Personnel Manual guidelines. Ohio Deferred Compensation (457) Plan membership available. Direct Deposit required, pursuant to O.R.C. 125.151(B)

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Clark County Public Library is an Equal Opportunity Employer

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