<table>
<thead>
<tr>
<th>Division or Committee Name:</th>
<th>Outreach and Special Services Committee</th>
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<tr>
<td>Submitted by:</td>
<td>Alice Mackey</td>
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**Did you sponsor or present an OLC webinar?**

No

**Did you sponsor program(s) at OLC events? (Conferences, Convention and Expo, etc.)**

Yes

**List Professional Development program(s), date(s), and provide brief overview of program(s):**

- Outreach retreat: all-day workshop on 8/4/23
- Zoom coffee chats: Informal brainstorm and networking sessions on 1/13, 4/14, 11/10
- Sponsored session at OLC Convention and Expo: Library Services for New Americans (Dr. Gabriela Pickett, Brooke Meyer) - Discussed immigration statistics, outreach programming ideas, language access. 9/28/23

**Did you host an OLC Connects table at the Convention and Expo?**

No

**Did you distribute any print or electronic communications (newsletters, articles, publications)?**

No

**Briefly describe communications:**

Three coffee chats, registration reminders for those and the retreat in the weekly Access newsletter

**Did you utilize the OLC website?**

Yes

**Did you create any new partnerships or initiatives?**

No

**Please list Goals and Objectives for next year:**

1. Evaluate and update the resources under the Outreach Tools section of the Outreach Division's page.
2. Continue providing communication opportunities within the membership by hosting quarterly coffee chats via Zoom.
3. Plan a successful Outreach retreat that has a balance of presentations on traditional outreach topics and those that focus on underserved populations.