Youth Learning Specialist – Driving Park Branch

Salary Range: $20.67 – $31.06 hourly

Apply Today!


PURPOSE OF JOB

Responsible for promoting and operating the School Help Center and providing programming functions under the guidance of the Youth Services Manager.

PRINCIPAL DUTIES AND RESPONSIBILITIES

1. Assists students K-12 with school assignments using various resources, helping them to understand instructions and identifying opportunities to improve their work and learning.
2. Provides academic support and engages with students through various means including games and education-based learning programs.
3. Promotes Young Minds programs and services to area schools, community organizations and customers through presentations, networking and individual meetings.
4. Actively works to build relationships with schools and teachers within service area.
5. Recruits, selects, trains, and schedules volunteers for the School Help Center and Summer Reading Challenge to ensure the highest quality of service.
6. Mentors and builds relationships with students to assist them in building a foundation for a successful future, including helping Volunteers in their development of workplace skills.
7. Creates a welcoming environment that balances fun, engagement and relationship-building with school support and academic achievement.
8. Manages supplies for the School Help Center.
9. Plans, promotes and presents school age and teen programs.
10. Proactively provides a high level of customer service and assists customers through various aspects of utilizing the Library.
11. Interviews, researches and answers customer questions.
12. Supports Summer and Winter Reading Challenges by promoting to schools and other outlets, and manages logistics of the programs at the location to drive participation and completion.
13. May be required to manage the distribution of Summer Lunch or After School Snack each day.
14. Performs additional duties as assigned including serving on task forces, committees, etc.

QUALIFICATIONS AND REQUIREMENTS

1. Bachelor’s Degree from an accredited college or university.
2. Ability to express self effectively and concisely, both orally and in writing.
3. Acts with the customer in mind using information gained from interacting with the customers. Meets the expectations and requirements of external and internal customers.
4. Ability to effectively present in a variety of formal settings and manage the students and environment in the School Help Center - one on one, group, peers, direct reports, etc. Command attention and manage group process.
5. Ability to operate library technology including personal computer, email, software programs (i.e. Windows/Microsoft Office) and other job-related equipment and systems.
6. Ability to utilize reliable transportation to promptly report to job assignment and other locations, per job requirements.

SCHEDULE

Combination of mornings, afternoons, evenings & weekends, alternating Friday/Saturday. Sundays as assigned.