LIBRARY SYSTEMS AND APPLICATIONS SPECIALIST

Full Time position (37.50 hrs.) (Non-Bargaining Unit). Must be able to work flexible and/or additional hours as mandated by library operational needs.

Pay Grade 5 ($56,700 - $85,050)

Cleveland Public Library strives to be the driving force behind a powerful culture of learning that will inspire Clevelanders from all walks of life to continually learn, share, and seek out new knowledge.

The successful applicant will be a self-directed professional with a strong work ethic, a collaborative work style, and the skill set to thrive in a welcoming service environment for patrons and staff.

JOB SUMMARY:

This position provides wide-ranging support services for CLEVNET staff in relation to the integrated library management software.

JOB REQUIREMENTS:

Education:

Master’s degree in library and information sciences is required.

Experience: 2 to 5 years’ experience with scripting languages at a basic level is preferred. Experience with library management software and with relational databases and API’s is required.

Supervisory experience: NA

Technical Expertise:

Experience working in libraries is preferred. Experience working with all levels within an organization is required. Experience in public library, public-sector, and a union environment is preferred. Proficiency in MS Office or similar software is required. Relevant business management systems such as general ledger, HRIS, etc.

Certifications: NA

Driver License: Required

Other License: NA

ESSENTIAL DUTIES AND RESPONSIBILITIES:

Evaluation of this position is based primarily on performance of the following essential functions, which include, but are not limited to:

Provides technical support to CLEVNET staff using integrated library management software and other applications related to library operations.

Identifies and resolves problems with integrated library management software, working with the provider of the software when necessary.
Develops scripts and produces reports to support library operations including reporting on bibliographic, patron and transaction data.

Assists in planning, configuring, and executing upgrades of integrated library management software. Tests new applications of integrated library management software.

Recommends changes to integrated library management software, policies, files, and practices.

May assist library staff in performing computer functions.

May assist public service staff to address patron computer needs related to Library operations software.

Performs other duties as assigned.

Supports processes, reports, and applications for the integration of system data with third-party or locally developed systems.

Assists in the design and development of the training curriculum, content and materials for CLEVNET staff; conducts in-person training and assists in the administration of the training program.

To Apply: Please visit www.cpl.org/employment opportunities, please attach a resume and cover letter

Recruiter: Sacheen Dunn

Posting Open Until Filled

Interview Period: To Be Determined