Memorandum of Agreement for partnership and collaboration among Public Library of Cincinnati and Hamilton County (Public Library)
OhioMeansJobs-Cincinnati/Hamilton County (OMJ)
Southwest Ohio Region Workforce Investment Board (SWORWIB)

Background

In the early formation of the SWORWIB, the Public Library had representation on the SWORWIB and worked with the Board and the Board's procured one-stop operator to market and connect services for the benefit of jobseeking customers. When elected officials encouraged a smaller board locally, some agencies completed terms and were not renewed; the library was one of these.

With the passage of the new federal legislation, Workforce Innovation and Opportunity Act of 2014 – WIOA, the SWORWIB approached the Public Library about reengagement with the SWORWIB and OMJ Center. Kimber Fender, Executive Director was nominated to the Board again and various workforce related initiatives were explored. About the same time, the Department of Labor issued a Training and Employment Notice (TEN 35-15) on encouraging collaborations between the Workforce Investment System and Public Libraries to meet career and employment needs. The SWORWIB met with the Public Library to consider ways to partner, learning considerably more about each other's current challenges and opportunities and devising some collaborative activities.

Ideas for new collaboration with the OhioMeansJobs Center, a proud partner of the American Job Center network, were pursued and successfully undertaken with a joint Work Readiness Series at three libraries for the fall of 2016. This was so successful that a second series is underway in the first months of 2017 in two different branch libraries in Hamilton County and focused on overcoming barriers. Additionally, a key program leader from the Library joined the Emerging Workforce Committee of the SWORWIB to learn more about our youth services and improve connections with other libraries throughout Hamilton County.

Purpose

All three organizations have collaborated in the past to support shared customers in their needs for job-seeker workshops. We will continue in that effort and explore other opportunities to work together for the benefit of our customers. We will also observe peer efforts in communities around Ohio as this OMJ/Library collaboration becomes more common and allows us to borrow the best efforts that we observe. Additionally, with the encouragement by the Department of Labor, we hope to learn of successes in neighboring states and throughout the country that can inspire us for best practices in tandem.

The purpose of the agreement is to recognize and record our partnership and commit to continue to deliver mutually beneficial approaches that serve all three organization's

missions, improve services for our similar and sometimes joint customers and explore new approaches.

This agreement imposes no obligation on any of the three parties. It does make explicit a previously implicit shared interest and joint willingness to leverage each other's strengths. It also reinforces the involvement of Public Library leadership at both the operational and leadership level of the public workforce system. Efforts such as the assistance to customers for faxing applications for public benefit services and the organization and delivery of work readiness workshops throughout the branch library system of the county demonstrate operations level benefit. At the leadership level of the public workforce system, appointments of library leaders to the workforce board (SWORWIB) and its committee's such as the Emerging Workforce Committee overseeing our services to in-school and out-of-school youth demonstrate a policy and action level collaboration.

The expectation is that the SWORWIB will continue to involve Public Library officials at the Board and Committee levels. The leadership of the OMJ Center will continue to deliver jobseeker workshops at public library locations throughout the county on a mutually agreed upon schedule for times, locations and content focus and delivery. The Library will continue to serve on the SWORWIB and partner for workforce content delivery with the OMJ Center and explore improvements and new efforts collectively.

Reporting

The SWORWIB will help to promote the success of this partnership through its marketing efforts, as will the OMJ Center and the Public Library both for reaching customers and demonstrating the collaborative efforts. The OMJ Center will maintain and share records of trainings, attendee volumes and customer feedback. The Public Library will also share customer feedback and include survey questions about workforce and education and share this content with the SWORWIB and OMJ Center.

Duration

This agreement is considered ongoing at-will and may be modified by mutual consent of authorized officials from all partners. This agreement shall become effective upon signature by the authorized officials from all partners and will remain in effect until modified or terminated by the partners.

Contact Information and Signatures: