Unit Name: Technical Services
Completed by: Christopher Hill

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Educational Efforts:

Professional Development Events: X Yes □ No
(If yes, complete information below.)

Event Title: Planning took place for the 2020 retreat "Moving Forward with 2020 Vision"
Location: Crowne Plaza Columbus North
Date: October 30, 2019
Brief overview (keynote speaker, session, etc.): As of October 30, theme, keynote speakers, and evening entertainment were agreed upon. Program submissions are still incoming. Those that have come in have been accepted as programs for the retreat.

Conference Programs/Events: X Yes □ No
Number of Programs Presented: 3
List exemplary programs or "Best Practices:" ______

OLC Connects!: X Yes □ No
(If yes, give details of "Best Practices," displays, demonstrations, etc.)

Other (video teleconferences, online courses, etc.): Conference call took place on Nov. 20 to work on finalizing programming for the retreat and begin work on the schedule grid.

Newsletters, Articles, or Publications: X Yes □ No
If yes: Title: Technical Services Blog
Date: Ongoing, monthly Author(s): Action Council members
Topic: Technical Services-related, usually

Use of the OLC Web site: We continue to use Basecamp for all communication

Initiatives and Partnerships: ______