





THURSDAY, MARCH 30, 2017

Kent State University
106 Kent Student Center
Kent, OH 44242
(330) 672-3161

NORTHEAST CHAPTER PROGRAM SCHEDULE NORTHEAST CHAPTER

TIME	ROOM 307	ROOM 309	ROOM 313	ROOM 314	ROOM 315	ROOM 316	ROOM 317	ROOM 318	ROOM 319
8–9 a.m.	REGISTRATION – Second Floor Lobby Morning refreshments of coffee and tea (Breakfast on your own)								
9–9:30 a.m.	OPENING SESSION – Ballroom								
9:45–10:45 a.m.	Ask Your HR Question! <i>Sponsor: Human Resources & Trainer Development Division</i> CC: HCM	Crash Course in Calamities <i>Sponsor: Management & Administration Division</i> CC: LDS	Get Real: New Nonfiction Books for Children <i>Sponsor: Children's Services Division</i> CC: CLM	Tween Title Talk <i>Sponsor: Children's Services Division</i> CC: CLM	I'm a Librarian, Not a Doctor! Providing Health Information to Public Library Customers <i>Sponsor: Reference & Information Services</i> CC: REF	Respect Your Authorities: Authority Records Demystified <i>Sponsor: Technical Services Division</i> CC: CMD	Switching Gears <i>Sponsor: Adult Services Division</i> CC: COM	Reach Out to Long Lost Library Users with Pop Up Libraries <i>Sponsor: Outreach & Special Services Division</i> CC: PAW	 Making a Makerspace: Planning, Constructing and Implementing the YOLO Learning Opportunities at the Youngstown Public Library <i>Sponsor: Children's Services Division</i> CC: CLB
11 a.m.–12 p.m.	Strategies for the Burnt-out Librarian <i>Sponsor: Teen Services Division</i> CC: PRS	Diverse Customer Service Without the Drama <i>Sponsor: Intellectual Freedom Committee</i> CC: INF	Kids Needs Diverse Collections: Choosing and Marketing Materials for All <i>Sponsor: Children's Services Division</i> CC: CLM	Fandom at the Library <i>Sponsors: Children's Services Division</i> CC: PRG	Find a Needle in a Haystack: Online Search Strategies For Useful Results <i>Sponsor: Reference & Information Services Division</i> CC: REF	Getting to Know Your Catalog <i>Sponsor: Technical Services Division</i> CC: CMD	Helping the Tech-Resistant Patron <i>Sponsor: Adult Services Division</i> CC: PAW	Laugh, Play, Read: Transforming the Way We Think About Early Literacy <i>Sponsor: NE Chapter</i> CC: RAD	 How to Fest: Showcase Your Best <i>Sponsor: Reference & Information Services Division</i> CC: REF
12:15–1:15 p.m.	LUNCH – Ballroom								
1:30–2:30 p.m.	Tips for a Better Interview <i>Sponsor: Human Resources & Trainer Development Division</i> CC: ADP	Words Alone Won't Cut It: Multilevel Communication <i>Sponsor: Human Resources & Trainer Development Division</i> CC: COM	Nature Connect! Making the Outdoors a Library Place <i>Sponsor: Children's Services Division</i> CC: PAW	Drama in the Library <i>Sponsor: NE Chapter</i> CC: PRG	You've Got to be Kidding Me!: Providing Great Reference For Kids <i>Sponsor: Reference & Information Services Division</i> CC: REF	Fifty Shades of Genre: Understanding and Taking Advantage of Form Genre Headings <i>Sponsor: Technical Services Division</i> CC: CMD	The SOS of Coding <i>Sponsor: Children's Services Division</i> CC: PRG	The Evolution of Outreach <i>Sponsor: Outreach & Special Services Division</i> CC: PAW	 STEAM for Preschoolers <i>Sponsor: Children's Services Division</i> CC: PRG
2:45–3:45 p.m.	Maintaining a Peaceful Attitude: How to Bring Positivity To the Workplace <i>Sponsor: Customer Service & Support Staff Division</i> CC: COM	The Art of Customer Service <i>Sponsor: Human Resources & Trainer Development Division</i> CC: CTS	Rolling With the Times: Adding Board Games to Your Collection <i>Sponsor: Professional Development Committee</i> CC: CLM	YA Smackdown <i>Sponsor: Teen Services Division</i> CC: PAW	Becoming your Community's Big Library to Small Business <i>Sponsor: Reference & Information Services Division</i> CC: REF	Augmented Reality: Programming That's Captivating <i>Sponsor: Digital & Media Services Division</i> CC: PRG	Teaching Tech to Seniors <i>Sponsor: Technical Services Division</i> CC: PIN	Welcome to the Library Jungle: An Unprogram Intellectual Freedom Adventure <i>Sponsor: Intellectual Freedom Committee</i> CC: INF	 The Connected Librarian: Outreach That Makes a Difference <i>Sponsor: Children's Services Division</i> CC: CMA