

FRIDAY, MAY 12, 2017

Bowling Green State University
 Student Union – **New Location**
 231 Bowen Thompson
 Bowling Green, OH 43403
 (419) 372-9000



NORTHWEST CHAPTER PROGRAM SCHEDULE

TIME	ROOM 201	ROOM 207	ROOM 208	ROOM 314	ROOM 315	ROOM 316
8–8:45 a.m.	REGISTRATION – Foyer Morning refreshments of coffee and tea (Breakfast on your own)					
8:45–9:30 a.m.	OPENING SESSION					
9:40–10:40 a.m.	Ask Your HR Question! <i>Sponsor: Human Resources & Trainer Development Division</i> CC: HCM	Beyond Pokemon Go: How to Keep Up With Pop Culture in Programming <i>Sponsor: Children's Services Division</i> CC: PAW	Find a Needle in a Haystack: Online Search Strategies For Useful Results <i>Sponsor: Reference & Information Services Division</i> CC: REF	Get Real: New Nonfiction Books for Children <i>Sponsor: Children's Services Division</i> CC: CLM	Making the Old New Again: Local History in the Age of Social Media <i>Sponsor: Subject & Special Collections Division</i> CC: CLM	Dealing With Difficult Situations <i>Sponsor: Management & Administration Division</i> CC: CTS
10:50–11:50 a.m.	Words Alone Won't Cut It: Multilevel Communication <i>Sponsor: Human Resources & Trainer Development Division</i> CC: COM	Coding in the Library <i>Sponsor: NW Chapter</i> CC: BCU	Getting to Know Your Catalog <i>Sponsor: Technical Services Division</i> CC: CMD	Teen Sevices Smackdown <i>Sponsor: Teen Services Division</i> CC: PAW	The Evolution of Outreach <i>Sponsor: NW Chapter</i> CC: PAW	Diverse Customer Service Without the Drama <i>Sponsor: Intellectual Freedom Committee</i> CC: INF
12–1 p.m.	LUNCH					
1:15–2:15 p.m.	Drama in the Library <i>Sponsor: NW Chapter</i> CC: PRG	Helping the Tech-Resistant Patron <i>Sponsor: Technical Services Division</i> CC: PAW	Respect Your Authorities: Authority Records Demystified <i>Sponsor: Technical Services Division</i> CC: CMD	Rolling With the Times: Adding Board Games to Your Collection <i>Sponsor: Professional Development Committee</i> CC: CLM	NatureConnect! Making the Outdoors a Library Place <i>Sponsor: Children's Services Division</i> CC: PAW	Crash Course in Calamities <i>Sponsor: Management & Administration Division</i> CC: LDS
2:25–3:25 p.m.	The Art of Customer Service <i>Sponsor: Human Resources & Trainer Development Division</i> CC: CTS	Hands on STEM <i>Sponsor: Children's Services Division</i> CC: PRG	Fifty Shades of Genre: Understanding and Taking Advantage of Form/Genre Headings <i>Sponsor: Technical Services Division</i> CC: CMD	Kids Needs Diverse Collections: Choosing and Marketing Materials for All <i>Sponsor: Children's Services Division</i> CC: CLM	Welcome to the Library Jungle: An Unprogram, Intellectual Freedom Adventure <i>Sponsor: Intellectual Freedom Committee</i> CC: INF	Tips for a Better Interview <i>Sponsor: Human Resources & Trainer Development Division</i> CC: ADP